



# St. Mary's Group of Institutions Guntur

(Formerly St.Mary's Engineering College, St.Mary's P.G. Centre & St.Mary's College of Pharmacy)  
(Approved by AICTE & PCI, Permitted by Govt. of A.P., Affiliated to JNTUK & SBTET)  
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## **Feedback Process of the Institution**

As a regular practice, the college obtains feedback at regular intervals from different stakeholders of the institute. Oral feedbacks are collected from students after 2 weeks from the commencement of classworks and again after two weeks from the commencement of second spell of instructions (i.e. after Mid-1) and also covering various aspects of the institutional services such as academics, faculty, laboratory, library, administration, canteen, hostel, extracurricular, etc. Student Feedback (Informal) is also obtained on all the institutional aspects during oral and general interactions with them. Both the formal and informal views were considered to arrive at certain decisions on institutional measures. Feedback is also obtained from Parents during Parent Teacher Meets (PTMs) that are organized by all the departments of the institute (at least once in each semester). Suggestions are invited, compiled, and brought to the notice of institutional authorities which are further implemented across all the departments. Feedback is collected from Alumni of the institute during their interactions in IQAC meetings and on their occasional visits to the institute during Annual Alumni Meets, Technical Fests, Campus Drives (organized by Alumni or through their references), Events, Felicitations, etc. Feedback from Alumni is analyzed to identify the challenges institute had with its agile competitors. Feedback is also collected from the Employers (visiting the campus for conduct of placement drives) by requesting them to identify the technical and attitude related lapses in our students. The feedback obtained will be analyzed to identify the specific areas of improvement and the students were trained to attain success during placement drives. Also, feedback is obtained informally during interactions with the employers by the Head, Training and Placements. Feedback is collected from Internal Stakeholders, especially the institute's teaching community, on the institutional practices on administrative and academic policies, and the implementation of such procedures, infrastructural requirements, etc. Apart from these regular practices of collecting feedback, the Institute has continued the practice of displaying Mobile (and WhatsApp) number of the Honorable Chairman at all notice boards in order to achieve and maintain transparency at all departments that render services in the institute.